

RightFax Product Lifecycle Matrix

Below is the product lifecycle information for each of the RightFax versions. For any editions that have reached sustaining maintenance, Advantage Technologies helpdesk will provide support on a best effort basis. OpenText recommends running the latest version of RightFax to ensure you have the latest updates and fixes that may be essential to your operating environments.

Unsure on how to upgrade your RightFax server? Leverage our RightFax Professional Services to help with migrating your RightFax server.

Product	Release Date	Sustaining Maintenance
RightFax 16.4	June 2018	May 2023
RightFax 16.2	April 2017	May 2022
RightFax 10.6	November 2013	November 2018
RightFax 10.5	July 2013	November 2016
RightFax 10	May 2011	July 2015
RightFax 9.4	December 2008	May 2014
RightFax 9.3	June 2006	December 2011
RightFax 9.0	November 2004	October 2009
RightFax 8.7	February 2004	September 2008
RightFax 8.5	-	February 2006
RightFax 8.0	-	September 2004

*After the 5th year of Current Maintenance has expired, the product version enters into the Sustaining Maintenance phase of the product lifecycle. When a product is considered to be under Sustaining Maintenance, the core development team is redirected to other work and no new services packs and patches are released for general use. Product defects and enhancement requests may still be reported, but work by the core development team on these issues will be discontinued. Migration to a Current Maintenance version may be required.



Advantage Technologies

228 East 45th Street
4th Floor South
New York, NY 10017
866-730-1700
info@atechnologies.com
www.atechnologies.com

About Advantage

Advantage Technologies has been providing on-premise and cloud-based enterprise fax and automated electronic document delivery solutions for over 20 years. Our team has completed thousands of successful system deployments worldwide in such industries as finance, insurance, banking, government, manufacturing, transportation, and healthcare.

Our North American helpdesk and sales team are certified on OpenText RightFax, Alchemy, RightFax Connect, Secure Mail, Secure MFT, Brooktrout fax boards and FoIP software, Dialogic Media Gateways, Sonus Fax Gateways, and cloud-based fax solutions. Advantage Technologies is a leading OpenText Platinum Partner and Authorized Support Partner (ASP).

Throughout our partnership with OpenText, Advantage has been recognized as RightFax Partner of the Year, IX Partner of the Year, and an IX Partner Leader.

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Support

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Distributor

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