RightFax Healthcare Direct

RightFax Healthcare Direct is an add-on module for RightFax that allows healthcare organizations to send and receive Direct messages using their existing RightFax integrations. This new solution helps healthcare organizations accelerate interoperability by enabling Direct messaging (a method of transmitting patient information in a secure, encrypted, electronic way over SMTP) using existing RightFax-EMR integrations.
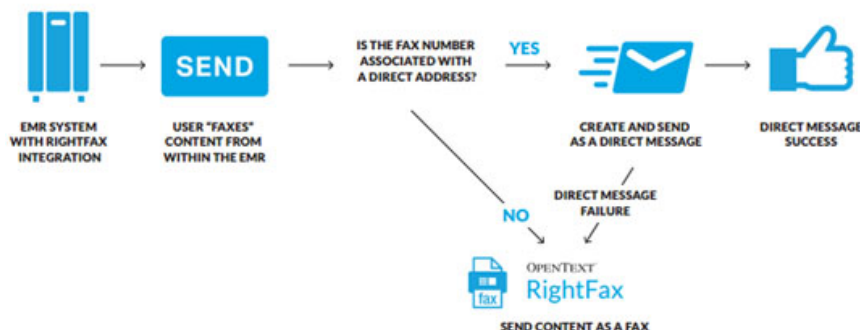
RightFax Healthcare Direct Features
- Built-in interoperability with Direct
- Meet requirements without changing your infrastructure
- Leverage existing integrations to maximize Return on investment (ROI)
- Little or no human intervention to ingest inbound Direct messages
- Combines fax and Direct messaging into a single communication channel
- Promote adoption of Direct by providers in your network

Direct Messaging
- Share encrypted health information
- Only to authenticated recipients
- Send and receive structured content
- Attain Meaningful Use – Stage 2 (MU2)
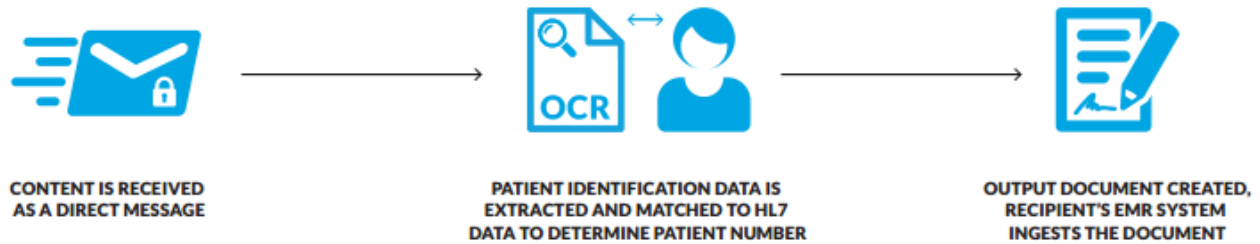- Prepare for Meaningful Use – Stage 3 (MU3)

Sending information via RightFax Healthcare Direct
When sending information via RightFax Healthcare Direct, the RightFax Healthcare Directmodule will attempt to lookup the recipient's Direct address based on their fax number. If a Direct address if found, RightFax will attempt to send the information as a Direct message. If the recipients Direct address cannot be found, or if there is a failure in sending the Direct message, RightFax will send the information as a fax.

Receiving Direct Messages

Received Direct messages are ingested directly into the EMR system, with little to no human intervention. The message is passed through Optic Character Recognition (OCR) and the Patient Identification information is extracted and matched to HL7 data. A structured output document is created and ingested by the EMR system and attached to the patient record.

CONTENT IS RECEIVED AS A DIRECT MESSAGE

PATIENT IDENTIFICATION DATA IS EXTRACTED AND MATCHED TO HL7 DATA TO DETERMINE PATIENT NUMBER

OUTPUT DOCUMENT CREATED, RECIPIENT'S EMR SYSTEM INGESTS THE DOCUMENT

Promote Adoption of Direct

RightFax Healthcare Direct includes tools to help you to promote Direct messaging among your group of partners. If a partner does not have their Direct address associated with their fax number, you can automatically send a notice to them, asking that they register their information, so you can share information via Direct messages. The more partners within your network that have the ability to send and receive Direct messages, the closer you will be to meeting Meaningful Use 2 (MU2) standards and preparing your organization for Meaningful Use 3 (MU3).

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About Advantage

Advantage Technologies has been providing on-premise and cloud-based enterprise fax and automated electronic document delivery solutions for over 20 years. Our team has completed thousands of successful system deployments worldwide in such industries as finance, insurance, banking, government, manufacturing, transportation, and healthcare.

Our North American helpdesk and sales team are certified on OpenText RightFax, Alchemy, RightFax Connect, Secure Mail, Secure MFT, Brooktrout fax boards and FoIP software, Dialogic Media Gateways, Sonus Fax Gateways, and cloud-based fax solutions. Advantage Technologies is a leading OpenText Platinum Partner and Authorized Support Partner (ASP).

Throughout our partnership with OpenText, Advantage has been recognized as RightFax Partner of the Year, IX Partner of the Year, and an IX Partner Leader.