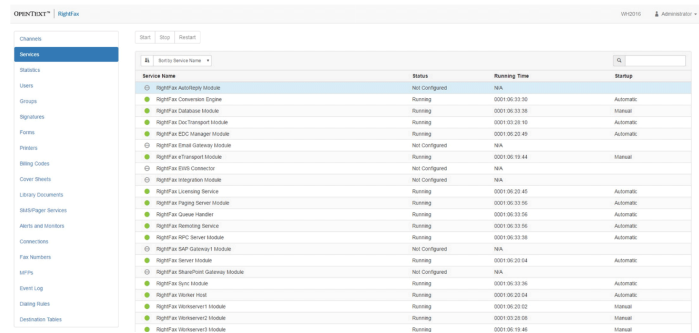


# RightFax 16.2 Overview & Features

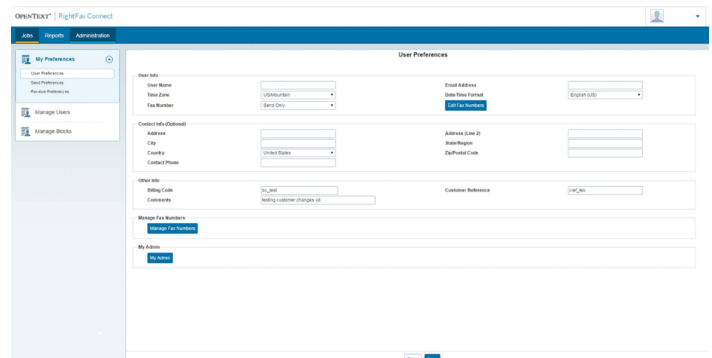
## Web Administration Tool

- Full administrative access on any web-enabled device, including mobile
  - Same functionality as EFM
  - Support for all browsers
  - Support for mobile devices
- Simplify RightFax administrative workflows
  - Replaces the legacy WebEFM tool
  - Entry point for the new RightFax Analytics and MFP connectors



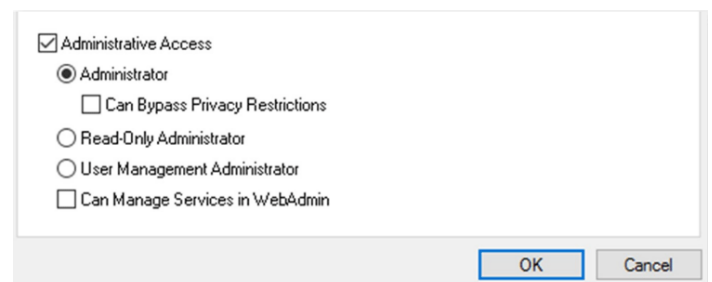
## OpenText MyPortal

- New RightFax Connect Admin Portal
- Expanded self-service options
  - Create separate accounts for different environments
- Number Porting Automation Tools
  - New fax number provisioning
  - Check portability for existing fax numbers
  - Enhanced reporting capabilities
  - Full user management toolset



## New RightFax Administrative Roles

- Tasks can be delegated to the appropriate team
- No longer required to give full administrative rights for all tasks
- Offload user management tasks to power users



## SQL Storage for RightFax Images – High Availability

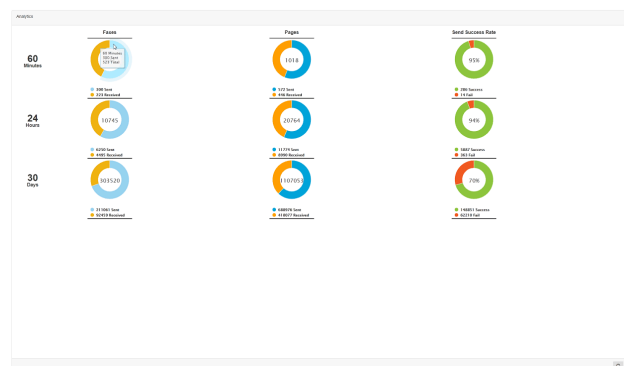
- Add-on Module
- Fax images can be stored in a SQL database
- Use industry standard SQL Mirroring / High Availability for redundancy
- Reduces complexity of RightFax environment
  - No need for a primary and secondary image store folder

## Updated Multi-Function Printer (MFP) Integrations

- Simplified Touch Panel Interface – Just like using a fax machine
  - Punch in the fax number
  - Hit “Send”
- Unified Touch Panel Interface – Same interface regardless of device manufacturer
  - Ricoh
  - Konica Minolta
  - Cannon
  - Sharp
- Secure file transfer between device and server
- Detect new MFPs and add them to RightFax directly in the new Web Admin Tool

## RightFax Analytics

- Add-on Module
- Traffic trends and success rates
- Specific time periods
  - Last 60 minutes
  - Last 24 hours
  - Last 30 days
- Drill down into the fax details
- Administrative Enhancements
  - Delegates – Control delegate rights for users in Enterprise Fax Manager
  - Disable User Accounts – Temporarily disable and re-enable RightFax user accounts
  - Sync Module – Sync the account status from AD directly into RightFax
  - Server Module – Separate retry settings for different transmission results (i.e. Normal busy vs. Human Answered)





## System Requirement Changes

Newly Supported OS and Platforms	Unsupported OS and Platforms
<ul style="list-style-type: none"> <li>• Windows Server 2016</li> <li>• SQL Server 2016</li> <li>• Outlook 2016</li> <li>• SharePoint 2016</li> <li>• Citrix Xen 6.2 or later</li> </ul>	<ul style="list-style-type: none"> <li>• Windows Server 2008</li> <li>• SQL Server 2005</li> <li>• Outlook 2007</li> <li>• SharePoint 2007 and 2010</li> <li>• Internet Explorer 8, 9, and 10</li> </ul>



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### About Advantage

Advantage Technologies has been providing on-premise and cloud-based enterprise fax and automated electronic document delivery solutions for over 20 years. Our team has completed thousands of successful system deployments worldwide in such industries as finance, insurance, banking, government, manufacturing, transportation, and healthcare.

Our North American helpdesk and sales team are certified on OpenText RightFax, Alchemy, RightFax Connect, Secure Mail, Secure MFT, Brooktrout fax boards and FoIP software, Dialogic Media Gateways, Sonus Fax Gateways, and cloud-based fax solutions. Advantage Technologies is a leading OpenText Platinum Partner and Authorized Support Partner (ASP).

Throughout our partnership with OpenText, Advantage has been recognized as RightFax Partner of the Year, IX Partner of the Year, and an IX Partner Leader.

**opentext™** | Partner  
 Distributor

**opentext™** | Partner  
 Reseller Platinum

**opentext™** | Partner  
 Support